

## **Impartiality Policy**

The Top Management & Staff of Certification Services Pakistan (Pvt) Ltd understand the role of impartiality and management of conflict of interest in delivering valuable certification services to our clients or prospective clients. The top management commits to the principle of impartiality and uses it as guidance for decision of certification activities and ensures that actions will be taken to identify, control, mitigate or terminate the activities that present threats to Impartiality thereby enhancing customer's confidence in the objectivity of our management system certification activities.

This will be achieved through establishment of impartiality committee having representation of a balance of interests from all stake holders and ensuring that no single interest dominates the impartiality committee.

Approved By

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